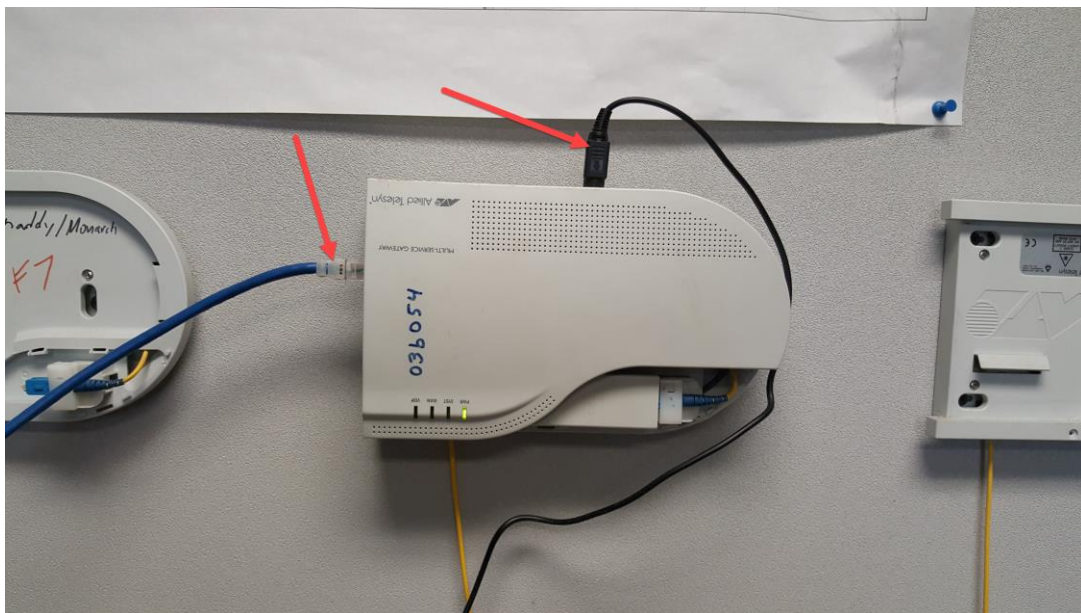


City of Loma Linda, Loma Linda Connected Community (LLCCP) Gateway Upgrade Guide

A very important note about the fiber cable and working with it. The yellow fiber optic cable is **very fragile**. **DO NOT** make any sharp bends with the cable or pull on it very hard. Also, it is very important to keep the tip of the cable clean as that will have an impact on performance or connectivity. **DO NOT** attempt to clean the tip of the cable, cleaning the tip requires special tools and any other object used to clean it can cause damage.

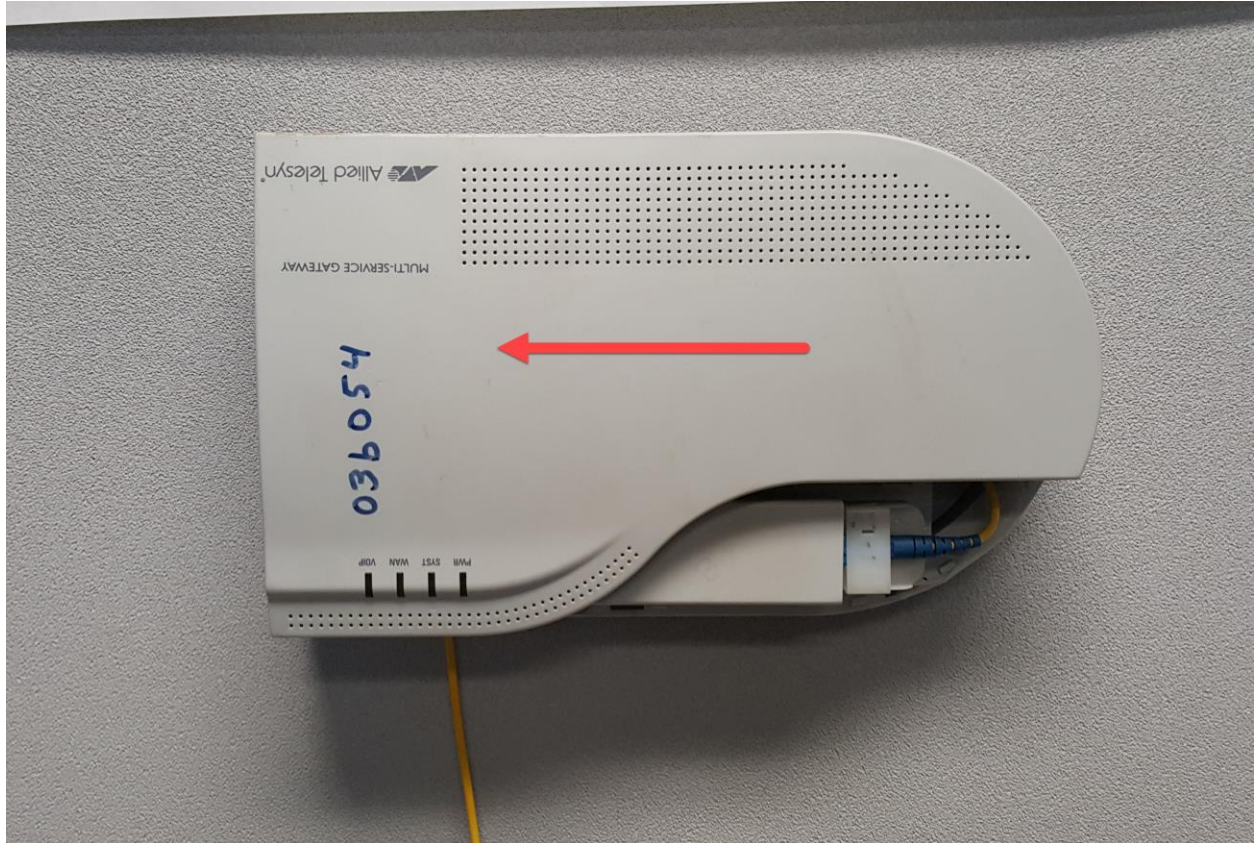
Step 1:

First unplug the power cable and Ethernet cable connected to the old Allied Telesis AT RG613TX Residential Gateway as shown by these red arrows.



Step 2:

Slide the residential gateway off of its wall mount in the direction the arrow is pointing. **Note** the old residential gateway is not always mounted to the wall it may just be hanging. You will still have to slide the residential gateway off the wall mount back plate.



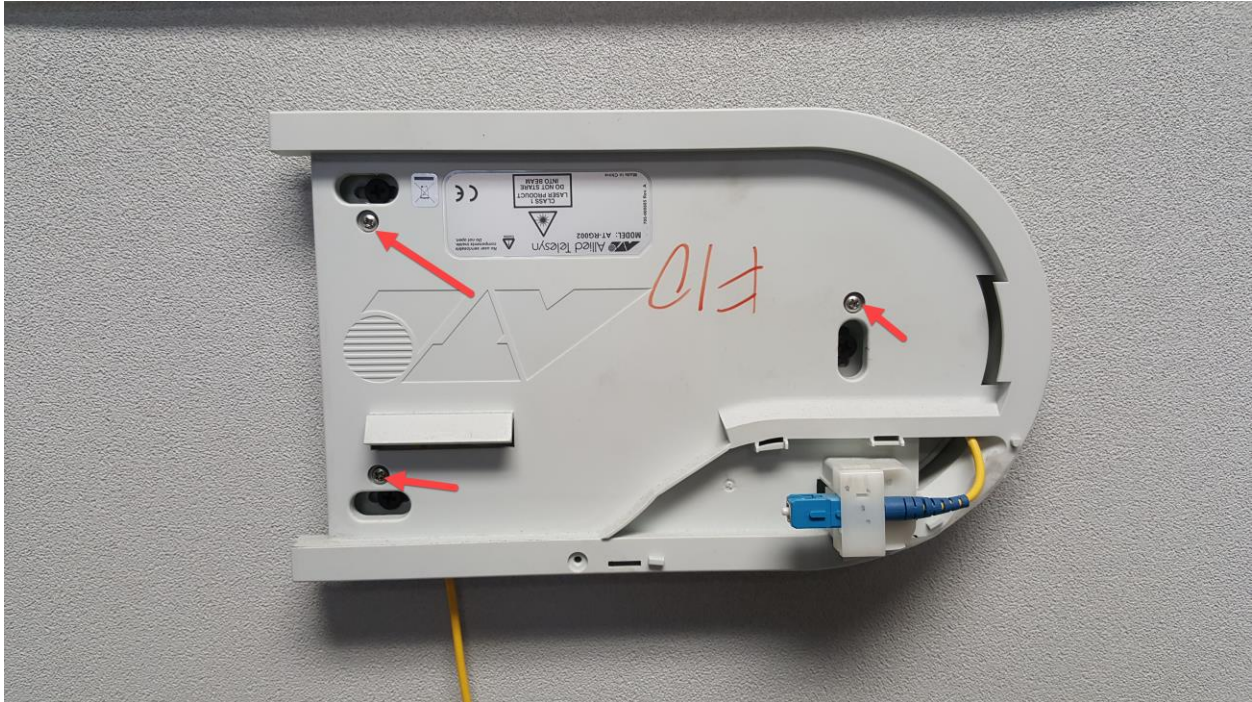
Your residential gateway back plate may have a protective cover on it that looks like this:



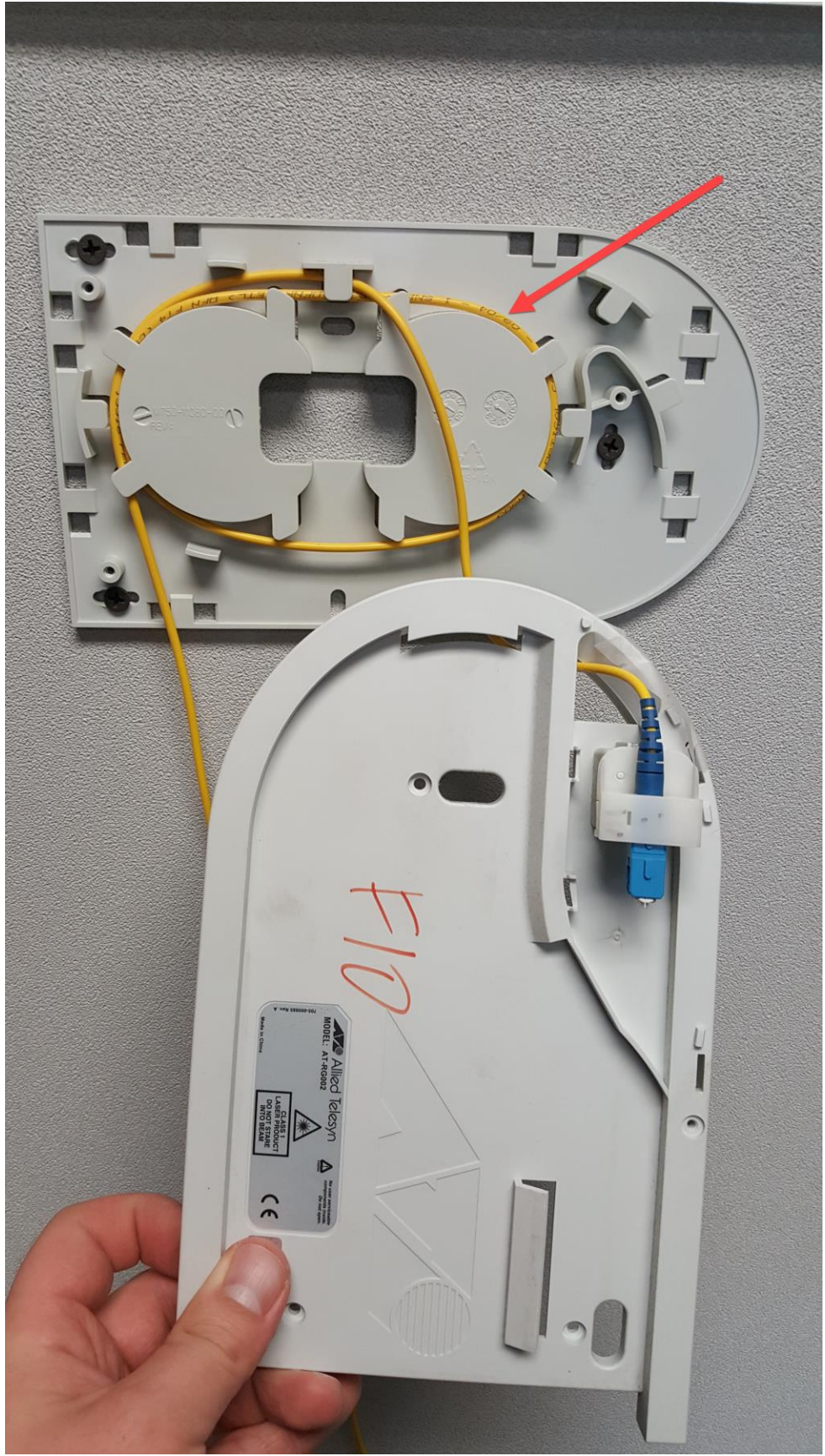
That cover can be removed by pulling it directly away from the backplate. This may require a little force.

Step 3:

Remove the three small screws attaching the wall plate to the back plate of the Residential Gateway mount. Be careful with the fiber cable as it is attached to the back plate and the tip is exposed.



Once you have the three screws removed gently pull the back plate away from the wall mount plate. Unravel the fiber cable from the wall mount plate. At this point you can unscrew the wall mount plate if you wish.



100-000000-000-0000
MODEL: A7FR0002
Allied Telesyn
MADE IN CHINA
LASER RADIATION
DO NOT STARE
INTO BEAM

F10

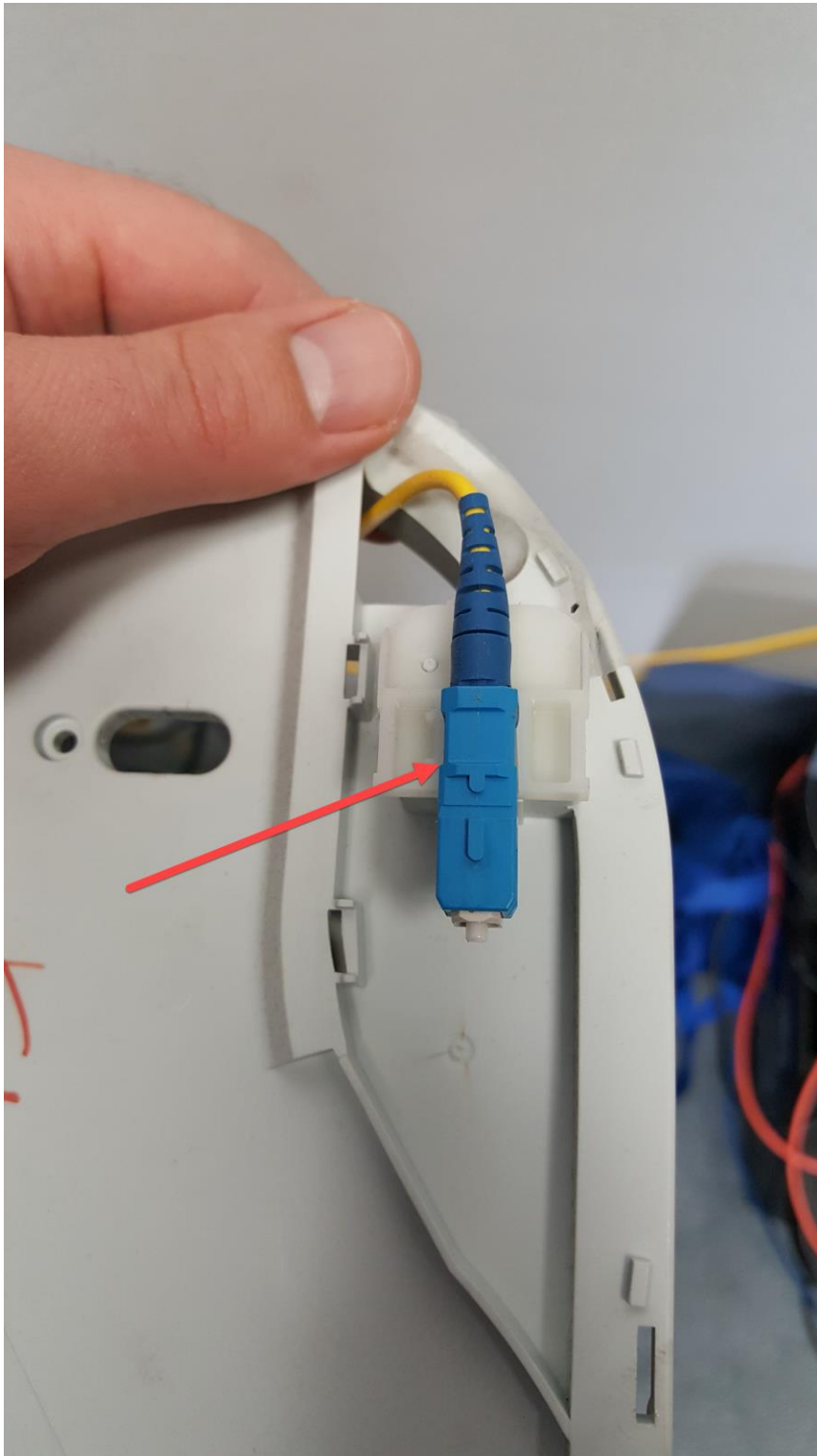


Step 4:

There is a white retaining clip that is holding the fiber cable in place. With a small amount of force you should be able to separate the top half of the retaining clip from the bottom half freeing the cable. The side of the clip should open in a hinge like fashion.



Once the top half of the clip is removed then the fiber cable should easily be able to be removed from the back plate and the tip of the cable pulled through the hole of the back plate. Feel free to dispose of both the back plate and wall mount once removed.



Step 5:

Now that you have the fiber cable free, grab your new unit and remove the protective plug covering the fiber port and plug in your fiber cable.



There is notch on the fiber cable port so it will only go in one way, **do not force it**. You should hear a click sound when it is seated in.



Step 6:

Plug in the micro usb power supply and your router into the Ethernet port on the gateway.

The gateway should now light up. The gateway will most likely reset a couple times and take about 10 minutes to complete some firmware updates. **Do not unplug the gateway at this time.** Once everything is updated, plugged in, and booted up you will see the following display with the two white lines.



There is also a wall mount that is included in the new gateway's packaging. You may try to install this at your own discretion, or you can wait for us to install it ourselves once we are cleared to enter customers' homes. The mount requires special screws that will penetrate the metal walls of the vault.

If you are not using the mount, please find a way to securely rest the gateway unit without putting any stress on the yellow fiber cable. Any damage to the fiber cable is your responsibility and can result in a fix of \$200+.

If you have any issues feel free to leave a message on the tech support line (909) 799-2806 we will return your call as soon as we can.